Hi, Comfort K100 Commissioning notes
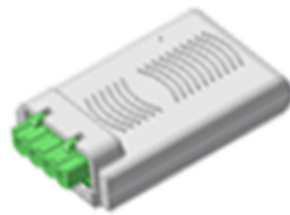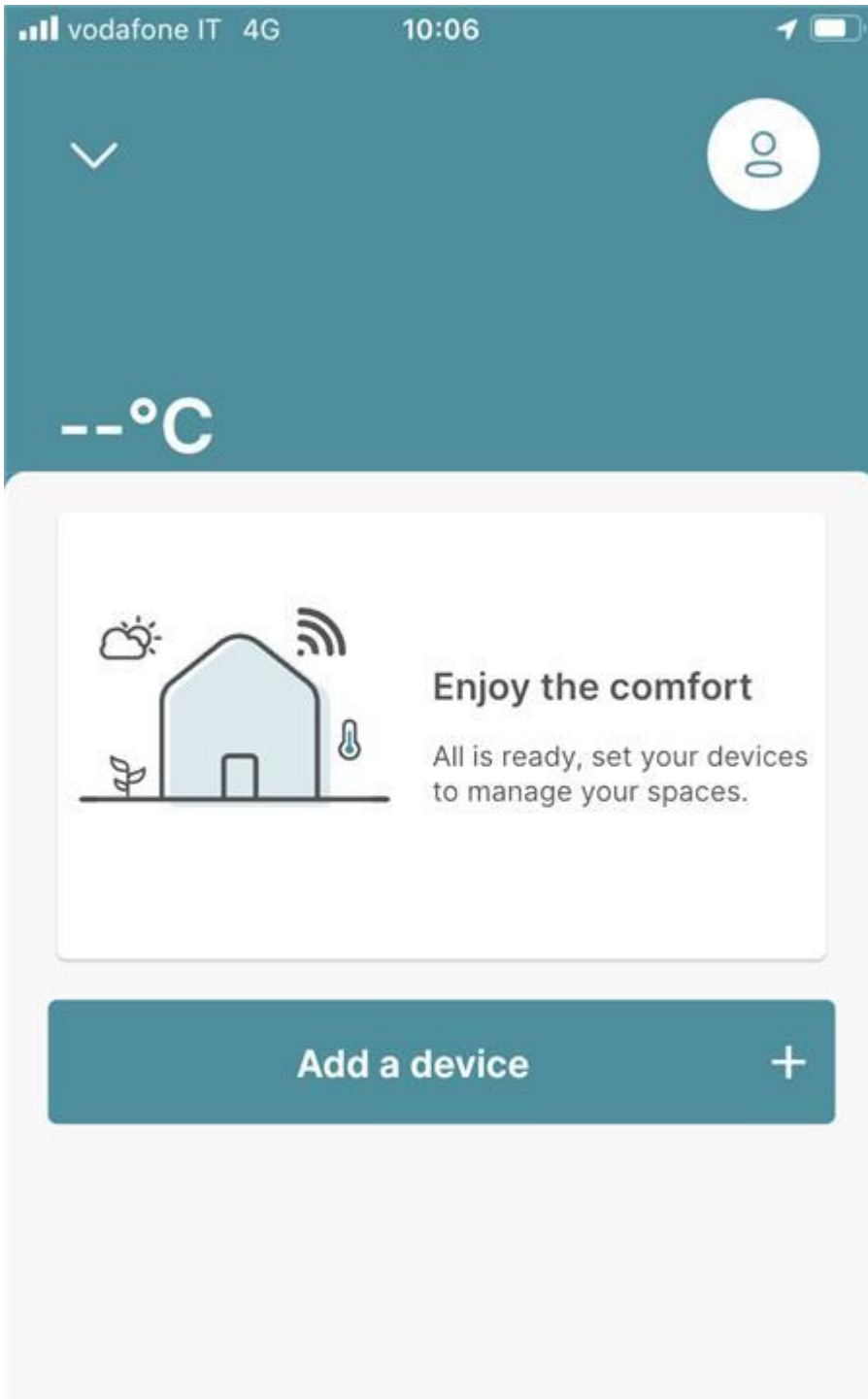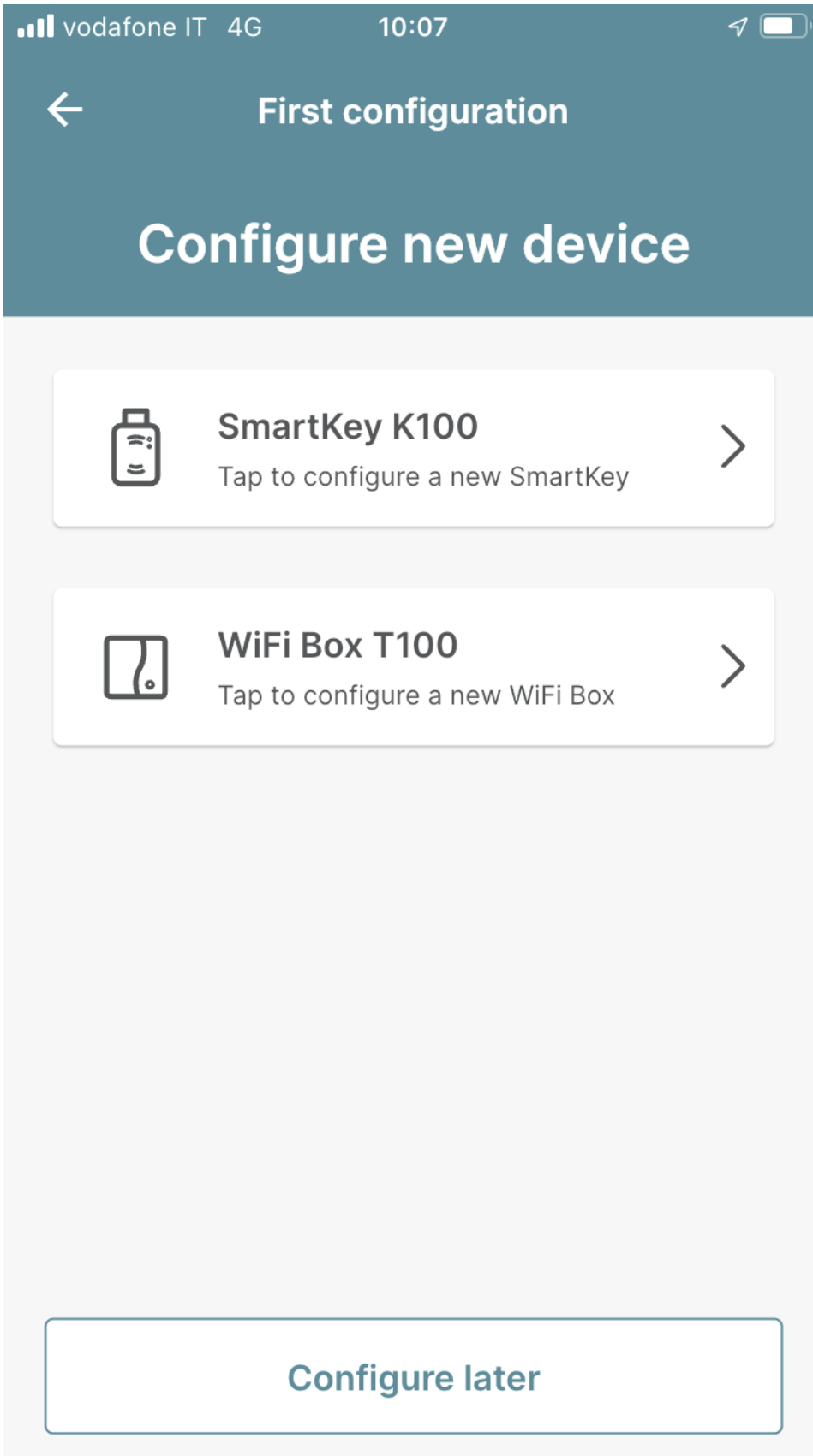
Download Hi, Comfort App from Google Play or App Stores

Links available on Hi-Comfort.com website

Click on "Add a device" to add your Smart Key Hi, Comfort K100

Hi, Comfort

Configure new device

SmartKey K100
Tap to configure a new SmartKey

>

WiFi Box T100
Tap to configure a new WiFi Box

>

Configure later

Click on SmartKey Hi, Comfort K100 to add your Smart Key Hi, Comfort K100

First configuration

Enter SmartKey WiFi ID

Enter the SmartKey ID WiFi Number that is a 10 Digit code that you can find on Smartkey or on the product box.

ID WiFi

Where can I find WiFi ID?

Continue
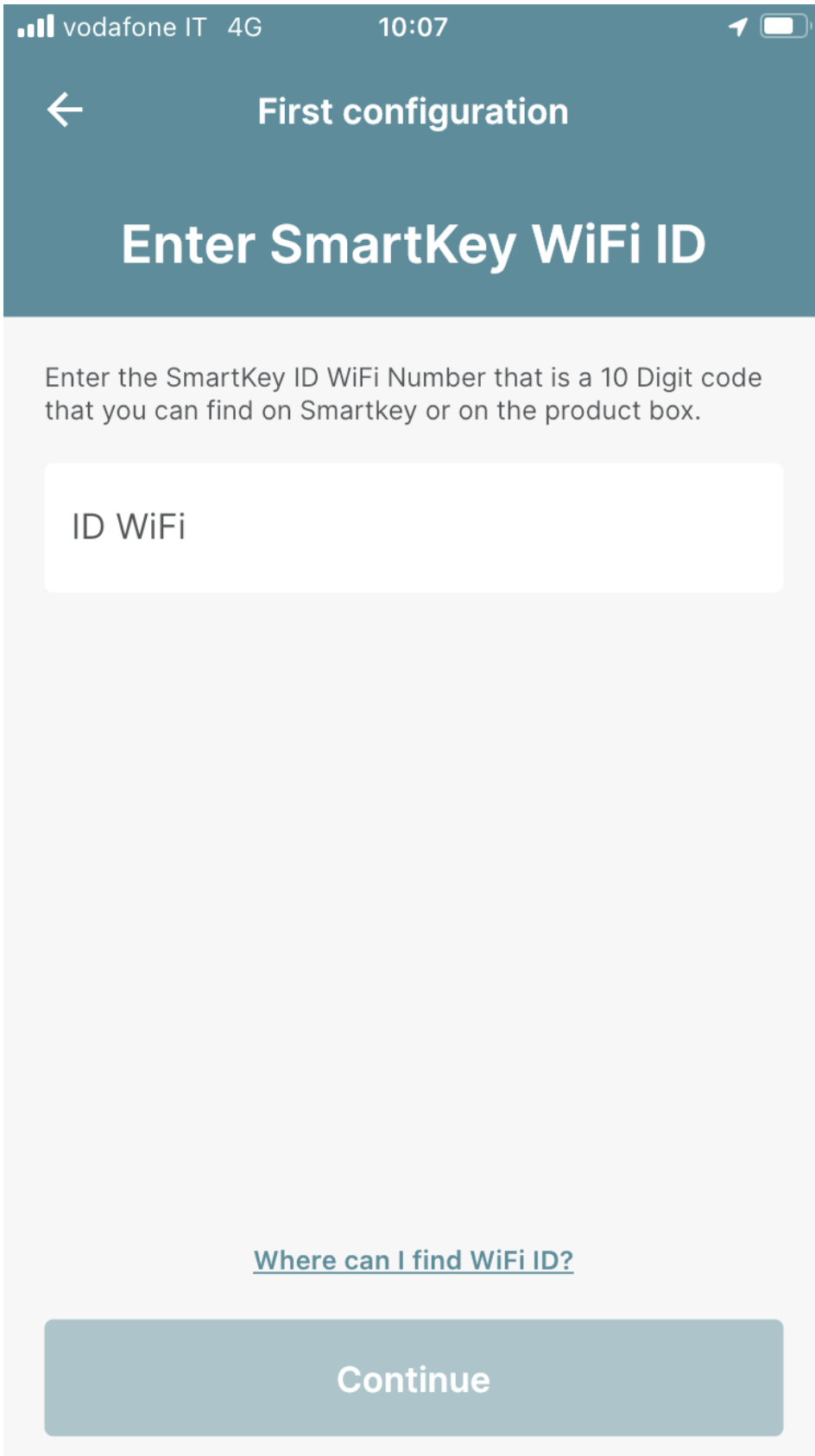
Insert SmartKey Hi, Comfort K100 ID WiFi, that can be found on the smart key itself or on the box
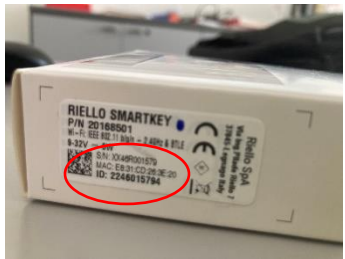
.ıll vodafone IT 4G   10:08   ⌁ 🔋

← **First configuration**

Follow the instructions below

1   Connect the **SmartKey** to the **Boiler while it is OFF.** Make sure that you have a compatible **home WiFi network (2.4GHz)**network.

2   Turn the boiler back **ON.**

3   Set **SmartKey** in **Access Point mode** by pressing the button near the LED for **5 seconds** and wait untill the white led starts flashing 3 times sequentially.

4   When the led flashes **fast 3 times and stops sequentially,** press the **Continue** button.
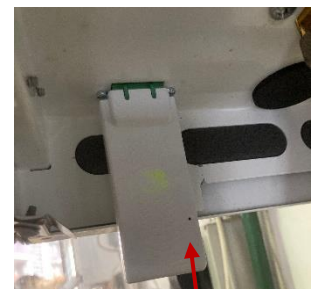
I can't find the hidden button

Continue

Follow instructions on screen and plug smart key into the boiler

Using the supplied tool activate the Access Point Mode on the Smart Key

If you need further assistance click on the "I can't find the hidden button" link

Hi, Comfort

---

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←

Connect your smartphone to Smartkey Network

Select the SmartKey from the list with name "Riello-XXXXXXXXX" and insert the password below.

The default password is:
1234567890

Continue

Go to wi-fi net page of your device and choose the net called Riello-XXXXXXXXX (PW 1234567890)

---

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‹ Impostazioni   Wi-Fi

Wi-Fi   ●━━

✓   Riello 224601579   🛜 ⓘ

RETI ⚙️

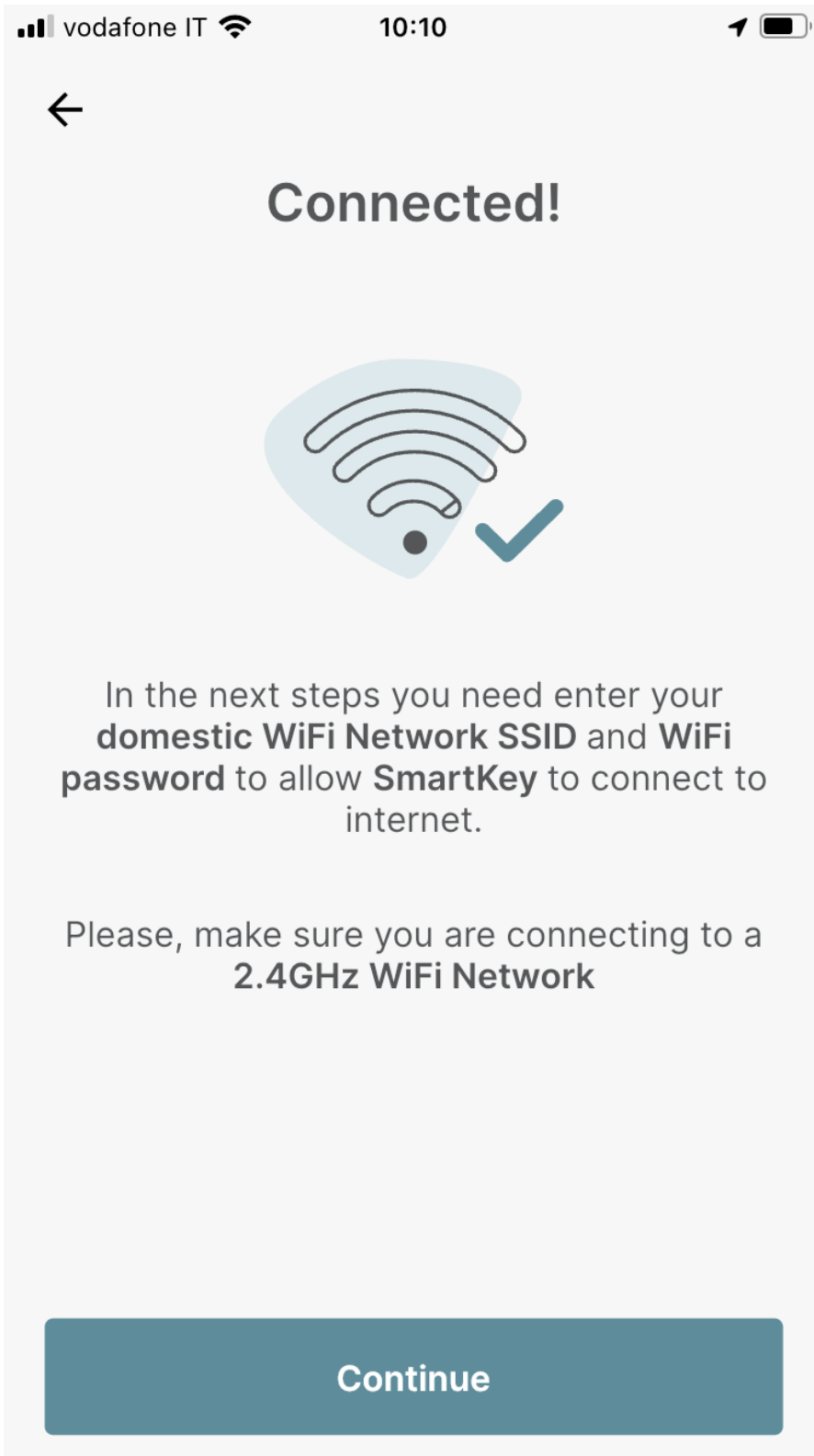Ateneo180919   🔒 🛜 ⓘ

CAR-Global   🔒 🛜 ⓘ

HUAWEI P30 Pro   🔒 🛜 ⓘ

OPPO A54 5G   🔒 🛜 ⓘ

Altro...

Richiedi accesso reti   Notifica ›

L'accesso alle reti conosciute sarà automatico. Se non è disponibile nessuna rete conosciuta, riceverai una notifica con le reti disponibili.

Accesso automatico hotspot   Chiedi ›

Connected!

In the next steps you need enter your **domestic WiFi Network SSID** and **WiFi password** to allow **SmartKey** to connect to internet.

Please, make sure you are connecting to a **2.4GHz WiFi Network**

Continue

The next screen will confirm you the successful connection

Hi, Comfort

← **Connect to home network**

Enter WiFi details

WiFi Network Name (SSID)

DWR-953-4E85

WiFi Password

70BSTHII　　　　　　　　⌀

Enter your Home WiFi credentials (Network name and password)

How to write the SSID correctly?

Continue

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Working on it...
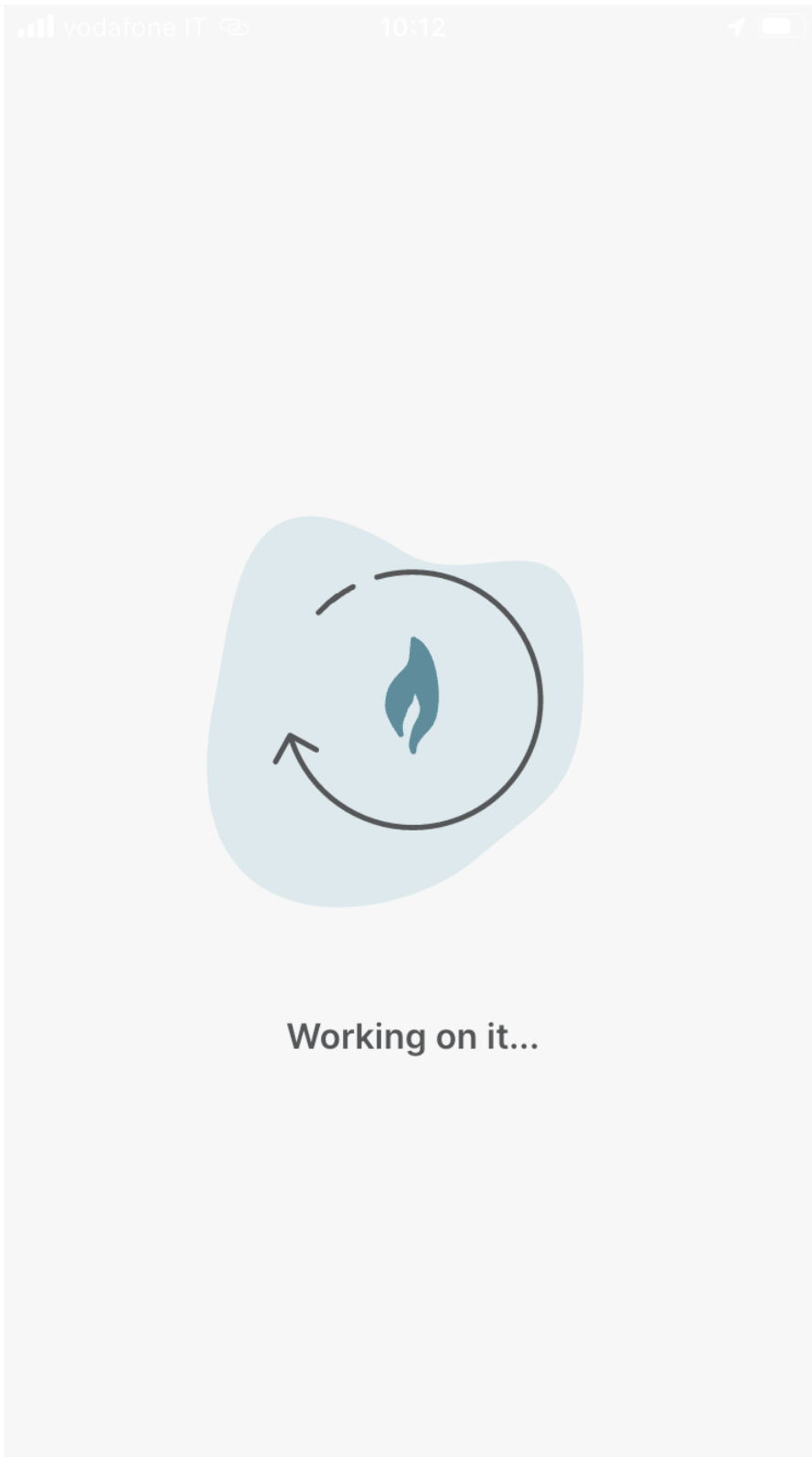
The smart key is connecting to the Home WiFi network. This can take up to 2 minutes

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←

Pairing completed

The pairing process is complete.
Please complete the next step to configure
your home.
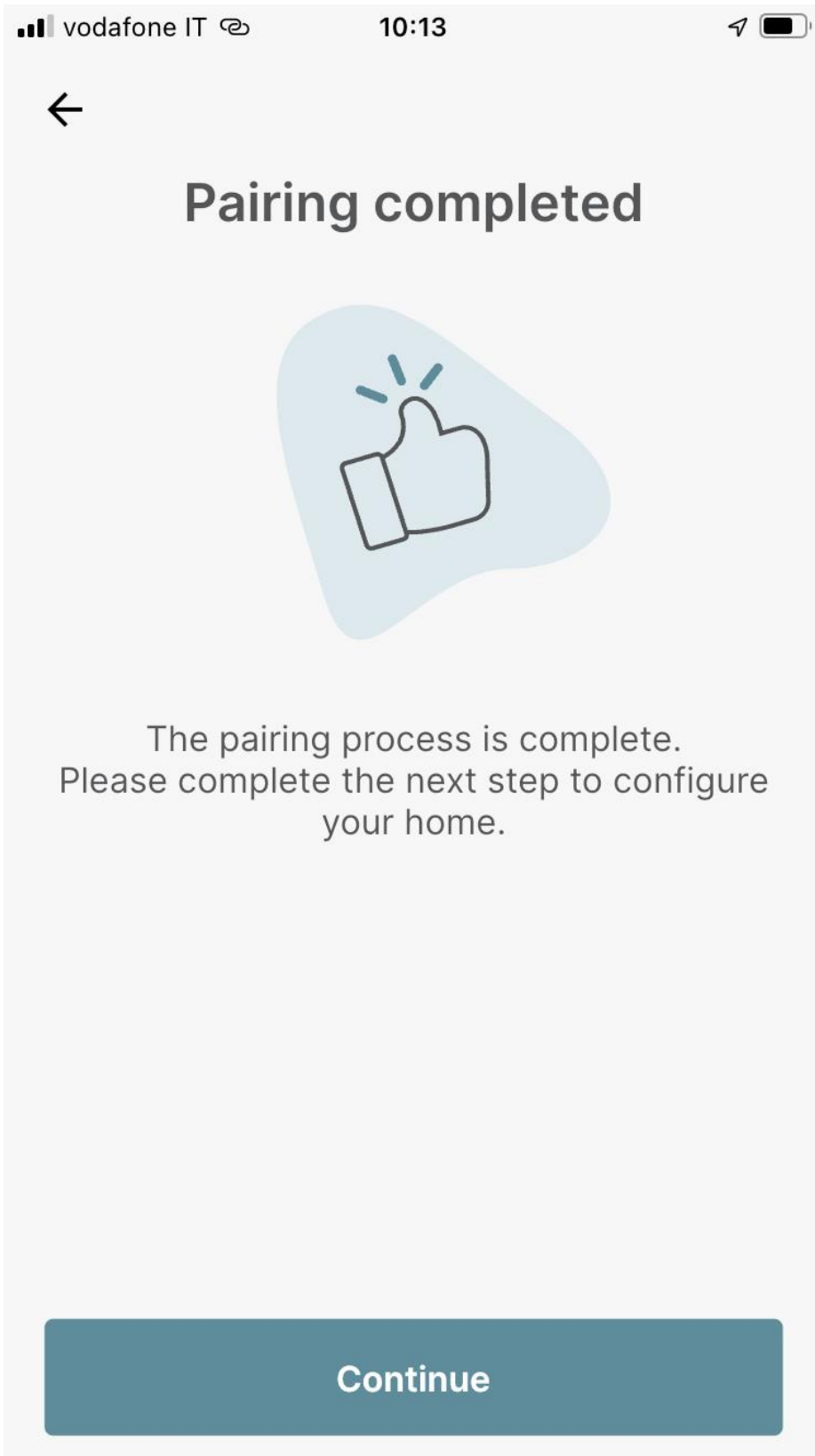
Continue

Connection Completed.
Press Continue Button

Hi, Comfort

← **Configure device**
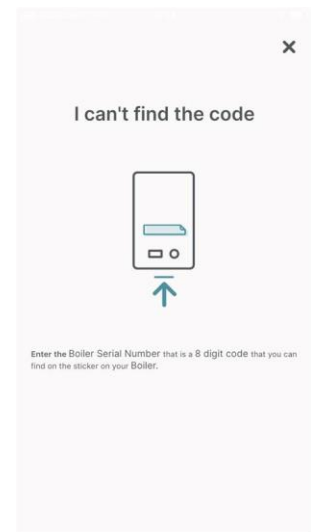
Enter some device information

Boiler Brand

⌄

Enter the Boiler Serial Number that is a 8 digit code that you can find on the sticker on your Boiler.

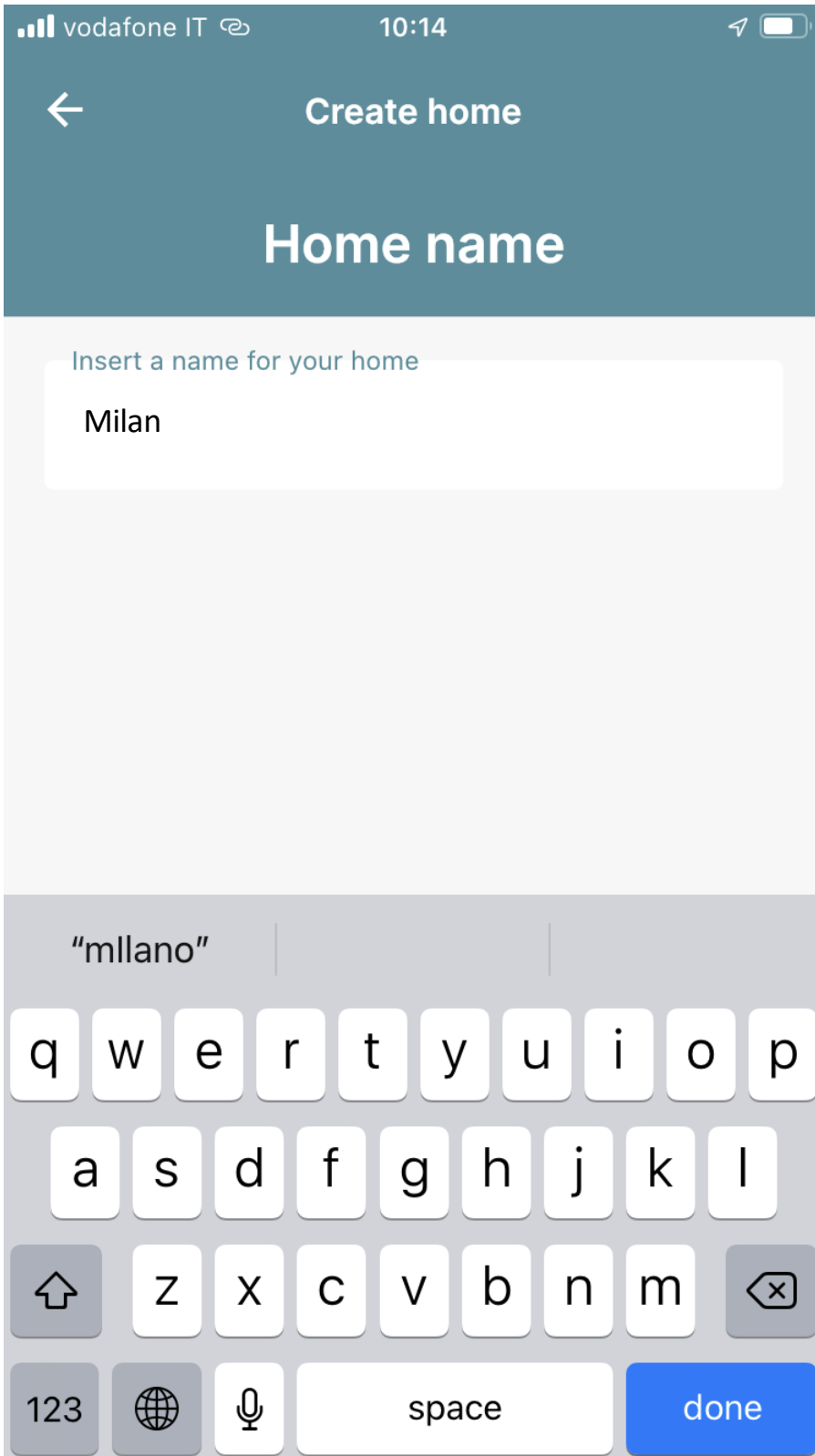Boiler Serial Number

I can't find the Boiler product number

Continue

Enter from the scroll menu the Boiler Brand and (suggested option) the Serial Number of the Boiler (click on "I can't find the Boiler product number" to discover where the Boiler SN actually is

⬇

×

I can't find the code

↑

Enter the Boiler Serial Number that is a 8 digit code that you can find on the sticker on your Boiler.

Hi, Comfort

← **Create home**

Home name

Insert a name for your home

Milan

Enter the name of the house

"mIlano"

| q | w | e | r | t | y | u | i | o | p |

| a | s | d | f | g | h | j | k | l |

| ⇧ | z | x | c | v | b | n | m | ⌫ |

| 123 | 🌐 | 🎤 | space | done |

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←   **Create home**

Confirm your home address

The address should be where boiler is located

Address

Via Risorgimento 16

City

Lecco

*Country

Italia

*Zip Code

23900

Use This Address

Insert A New Address

Enter the address of the house

It is automatically filled-in with the data you insert creating the account

It is possible to chose to use the pre-filled-in address or change it ("Insert a New Address")

It can be insert manually or using geolocalised info

⬇

📶 vodafone IT ⚲   10:15   ◈ 🔋

←   Create home

Confirm your home address

The address should be where boiler is located

Address

Via Risorgimento 16

City

Lecco

*Country

Italia

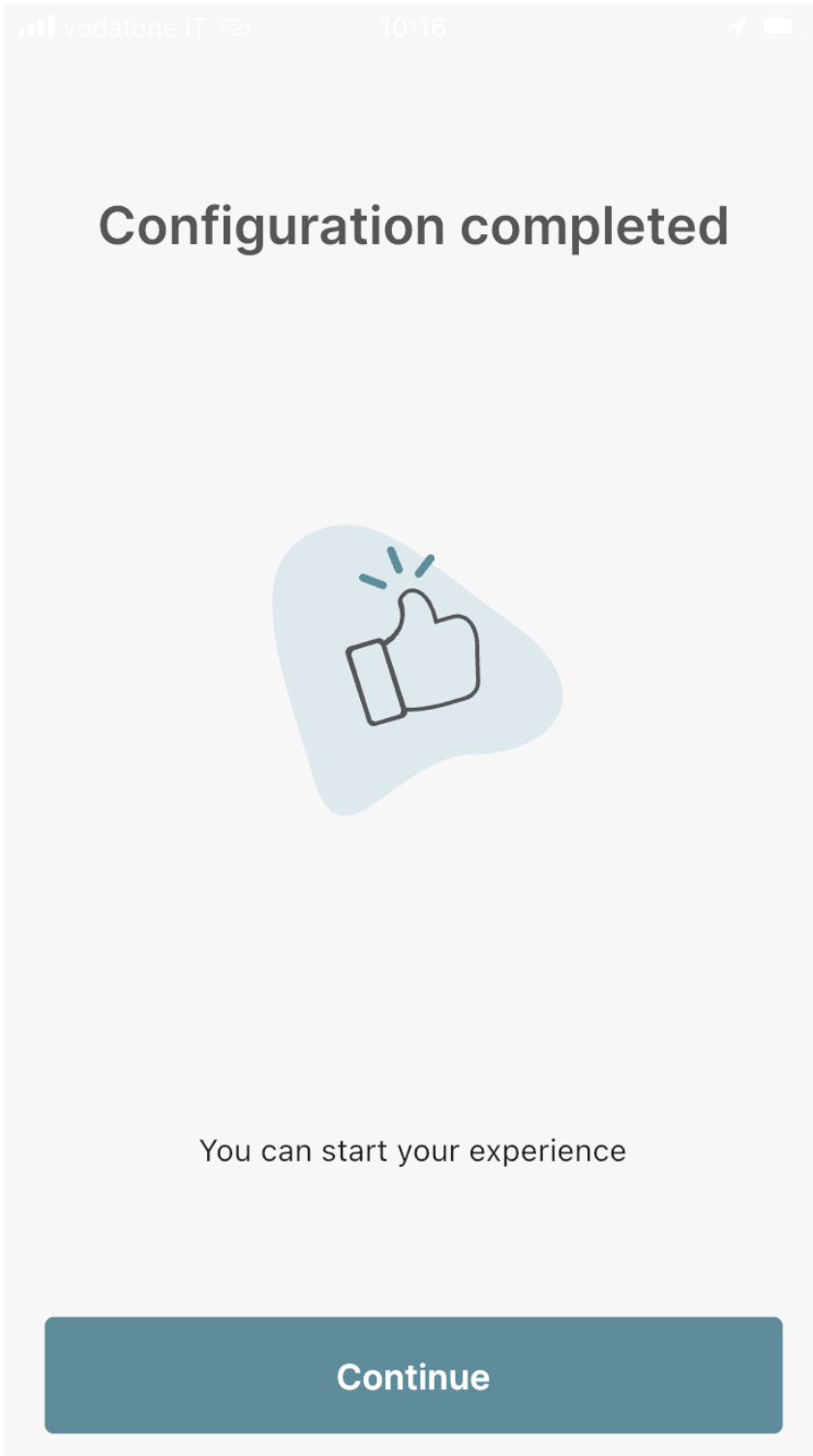**Insert Address**

Use localization

Insert Manually

Back

Hi, Comfort

Confirm the address

The address should be where boiler is located

Address

*Zip Code

City

*Country

Continue

Fill-in and confirm the address of the house

Configuration completed

You can start your experience

Continue

Over you can start using HI, Comfort App

Be aware that the fill-in of data from the boiler might take a few minutes