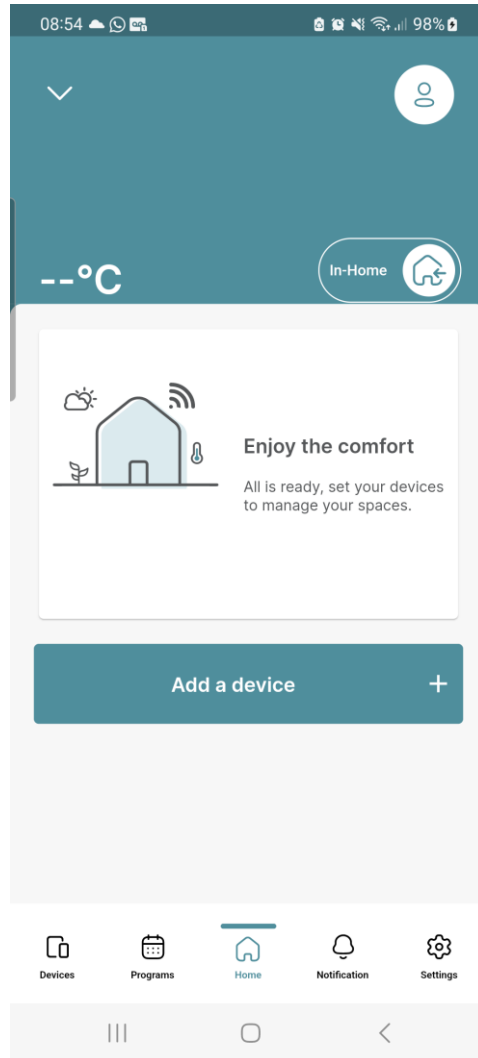




HI, COMFORT T300 USAGE NOTE



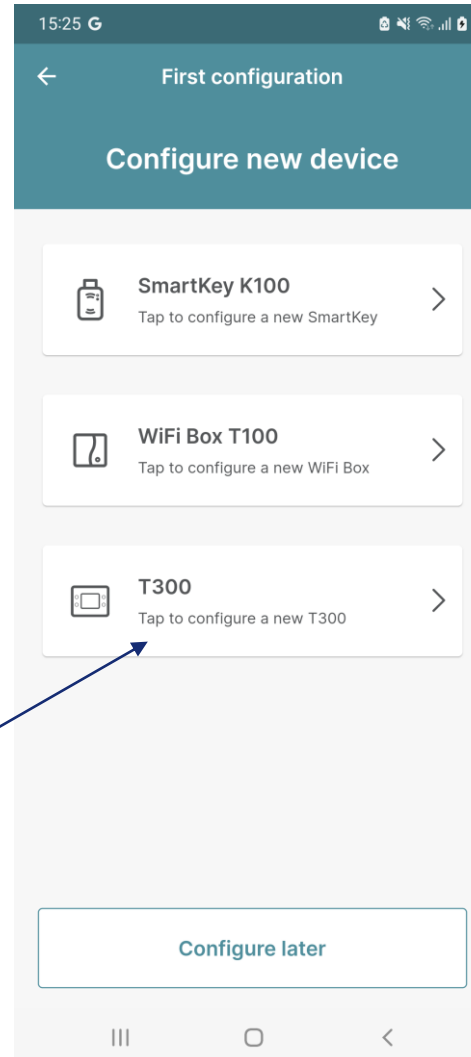
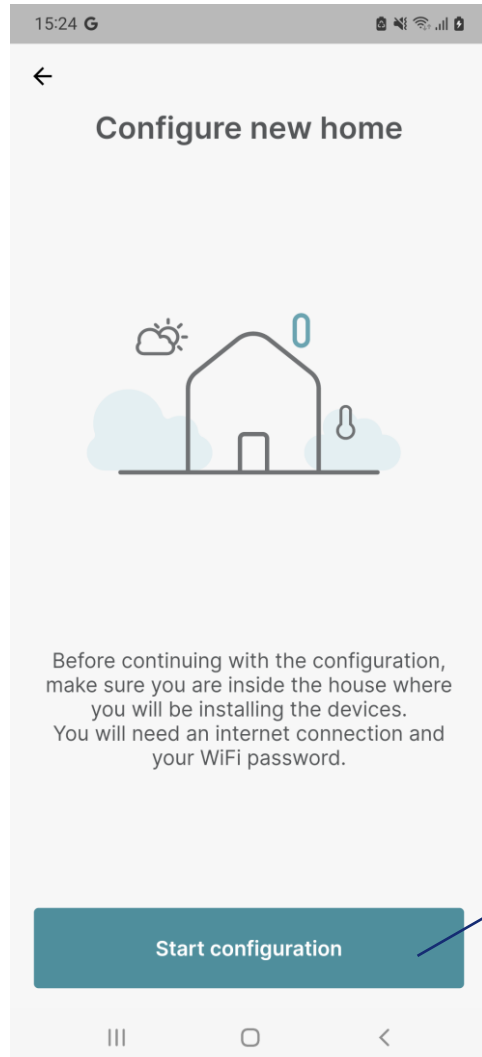


The first screen of Hi, Comfort app allows you to add a new device, to enter in your profile setting (using the icon on top right) and to add a new home



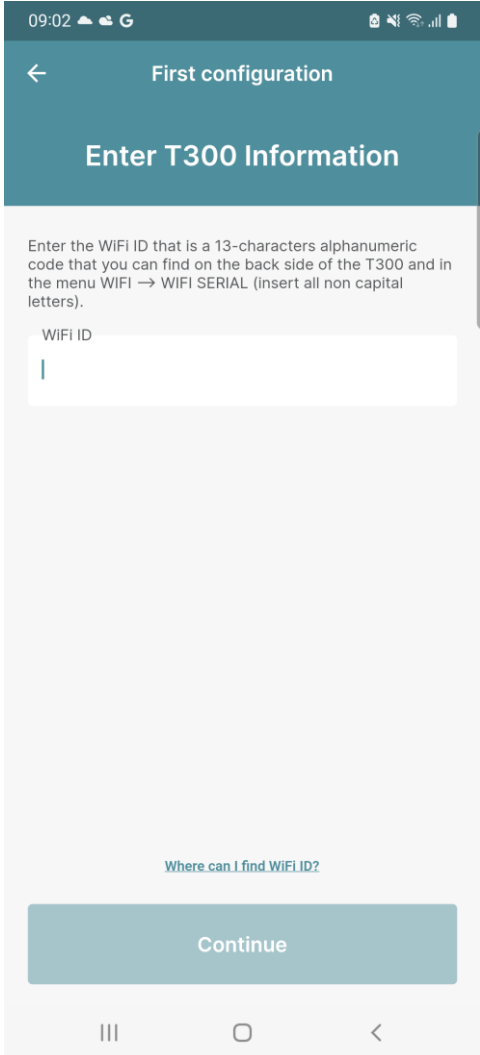
PROVISIONING





Start the configuration and select T300 device to begin the provisioning flow

INSERT T300 ID



09:02

First configuration

Enter T300 Information

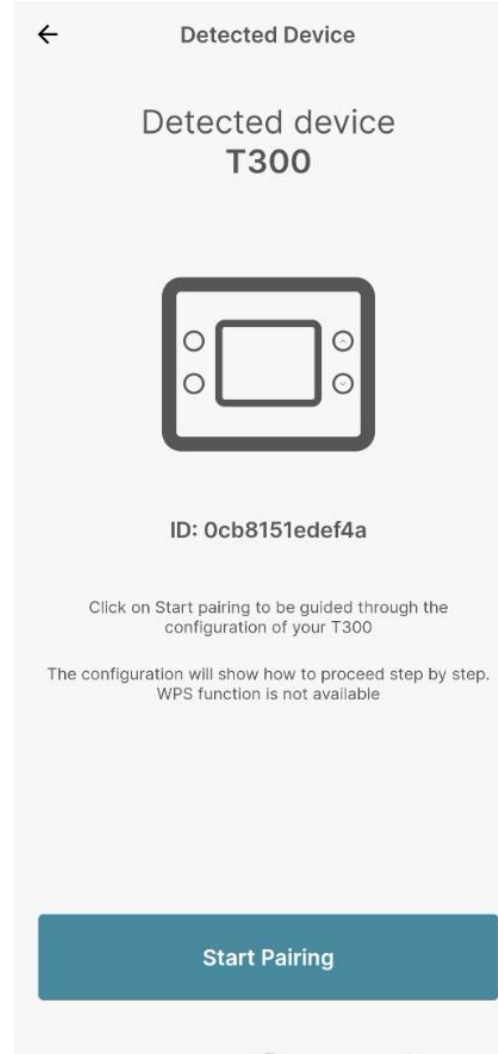
Enter the WiFi ID that is a 13-characters alphanumeric code that you can find on the back side of the T300 and in the menu WiFi → WiFi SERIAL (insert all non capital letters).

WiFi ID

Where can I find WiFi ID?

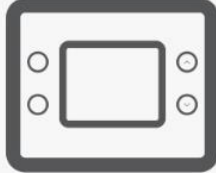
Continue

You need to find the unique ID of the T300 which is located on the back of the device or in the WiFi → WiFi SERIAL menu of the device itself



Detected Device

Detected device
T300



ID: 0cb8151edef4a

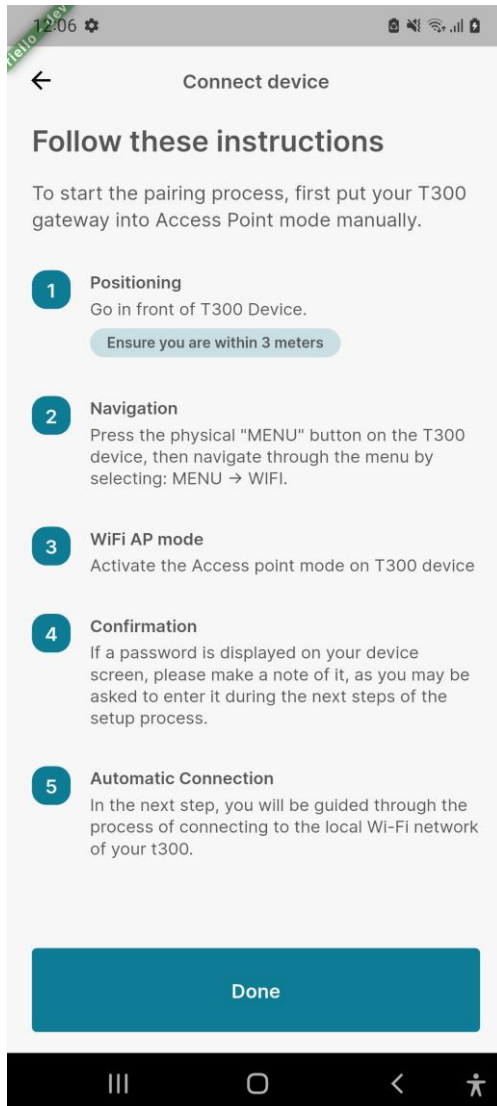
Click on Start pairing to be guided through the configuration of your T300

The configuration will show how to proceed step by step.
WPS function is not available

Start Pairing

If the ID entered is correct, the APP shows this screen

ENABLE ACCESS POINT MODE



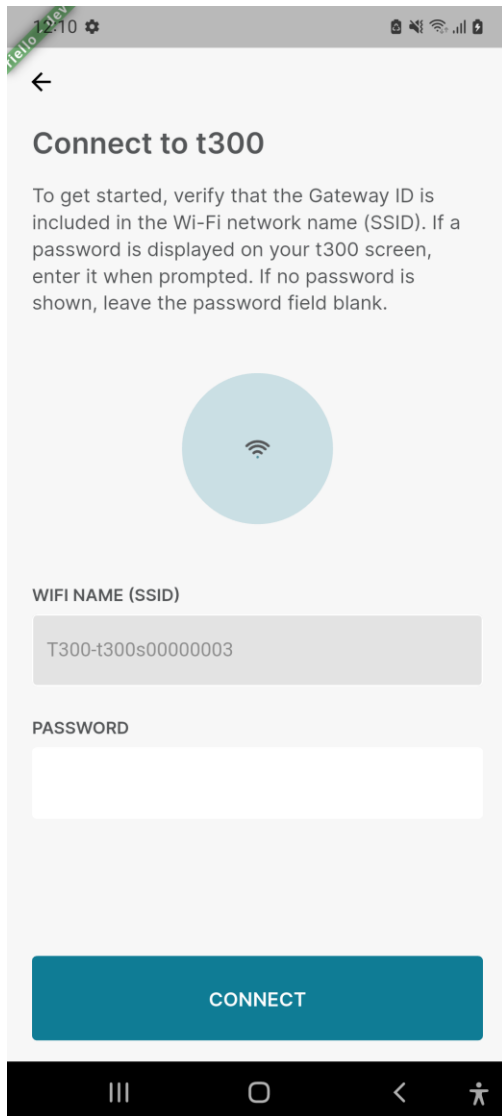
This screen shows you how to enable the T300's access point mode, so you can store your home network credentials.

From the T300 menu you need to select WIFI → AP mode.

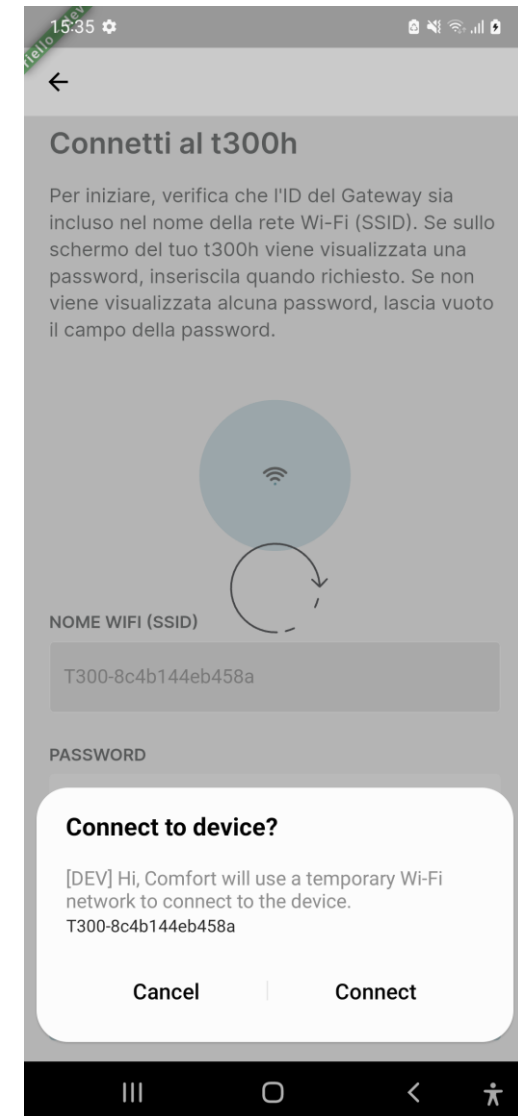
You activate the mode answering 'Yes' to the next question.

The APP will try to connect automatically at the first attempt.

AUTOMATIC CONNECTION



The app prompts you to enter the password displayed on the screen. If it doesn't appear, use the default password, 1234567890. If the connection is successful, you'll be asked for confirmation; otherwise, you'll be taken to the manual connection screen.

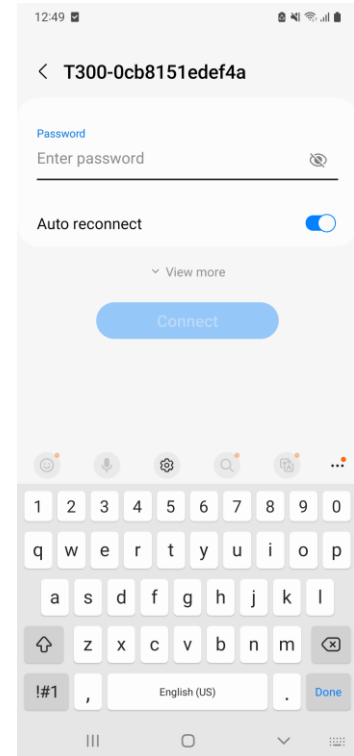
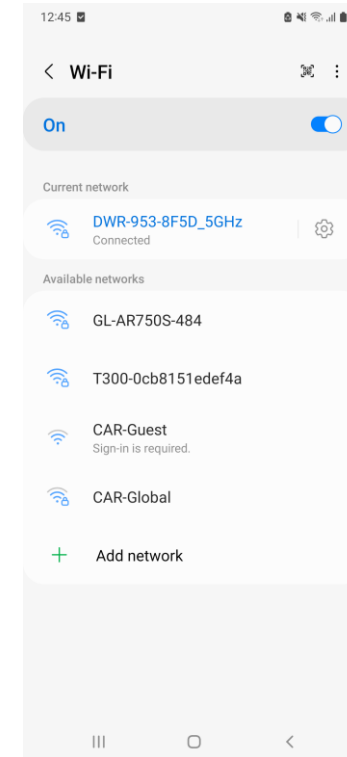
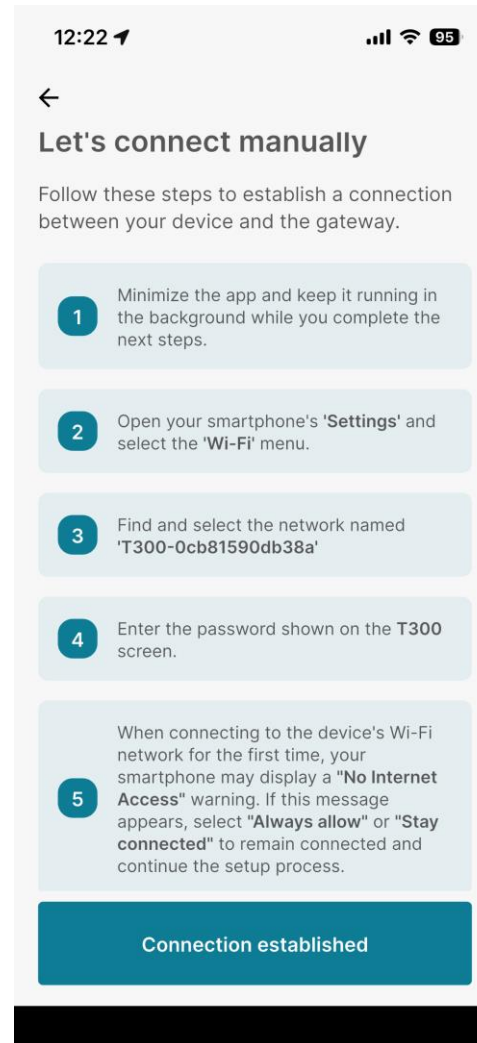
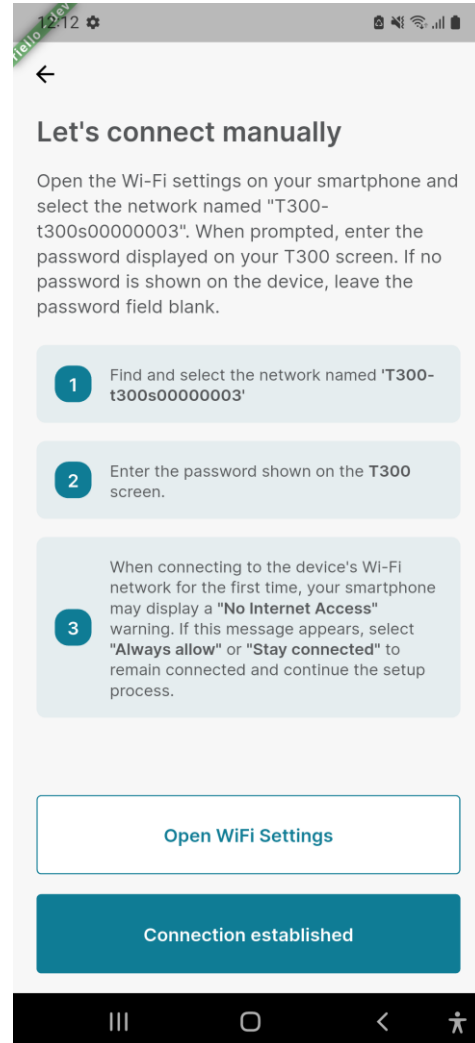


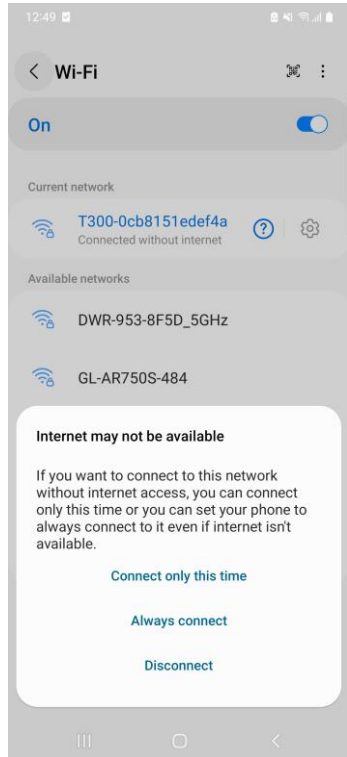
If the connection fails the app will explain how to connect manually. Select "Cancel" on the screen.

Android: You can open the Wi-Fi settings directly from the app.

IOS: It explains how to access the Wi-Fi menu for connection.

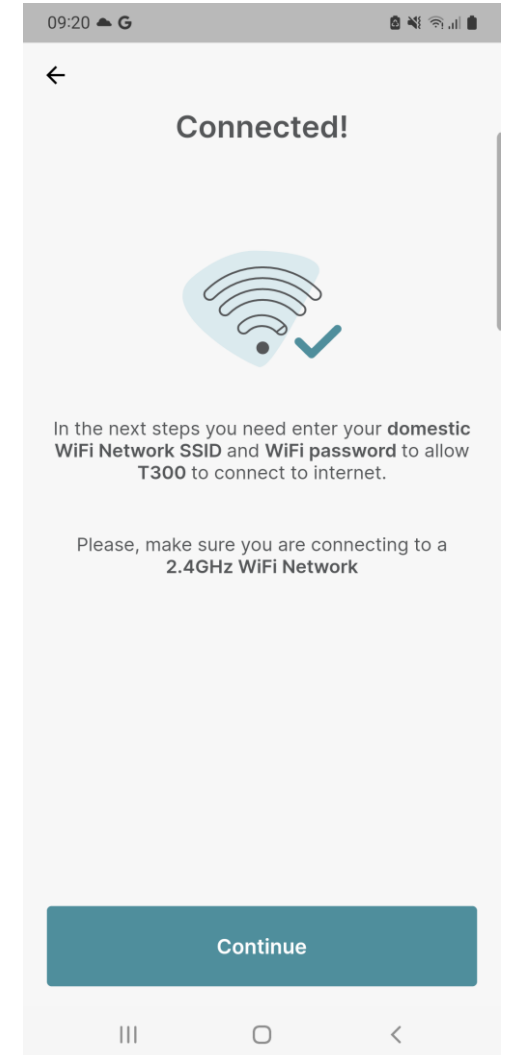
At the end of the process, return to the app and click "Connection established."



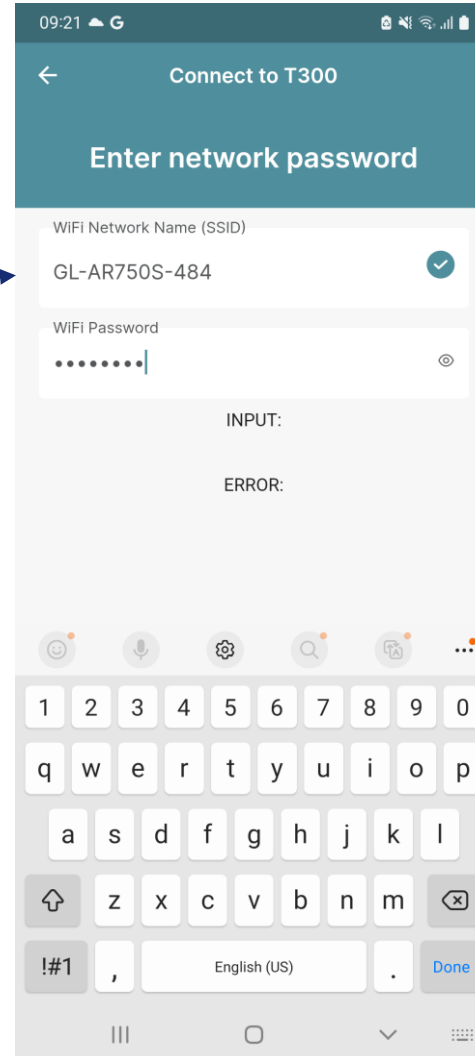
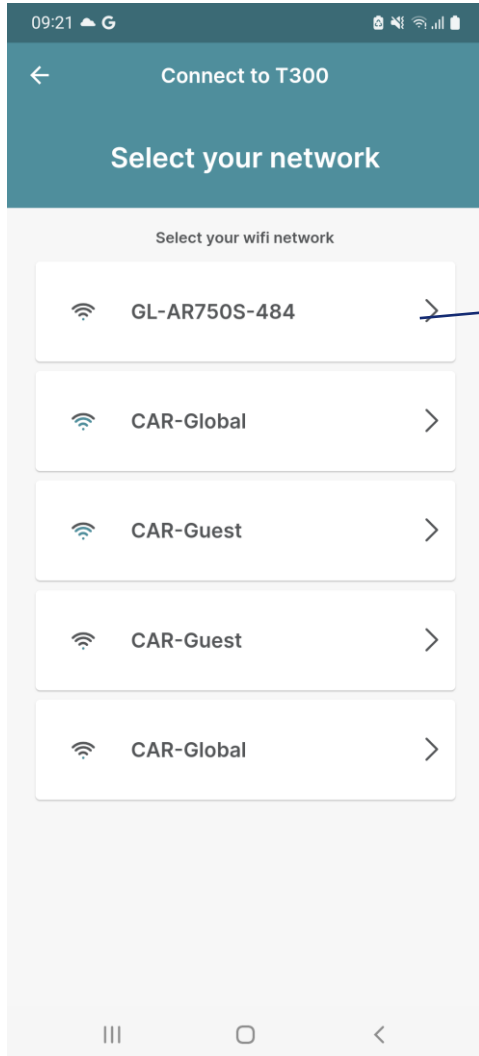


Make sure that the device shows a screen like to that on the left before coming back to the APP. Please answer to the question with "always connect" to ensure that the connection does not drop while transferring the WiFi credentials.

If the procedure completes successfully, the APP displays a message “Connected!”, otherwise there will be a red error message and the connection to the T300 local network is closed. At this point it is necessary to repeat the procedure starting from the previous slide.



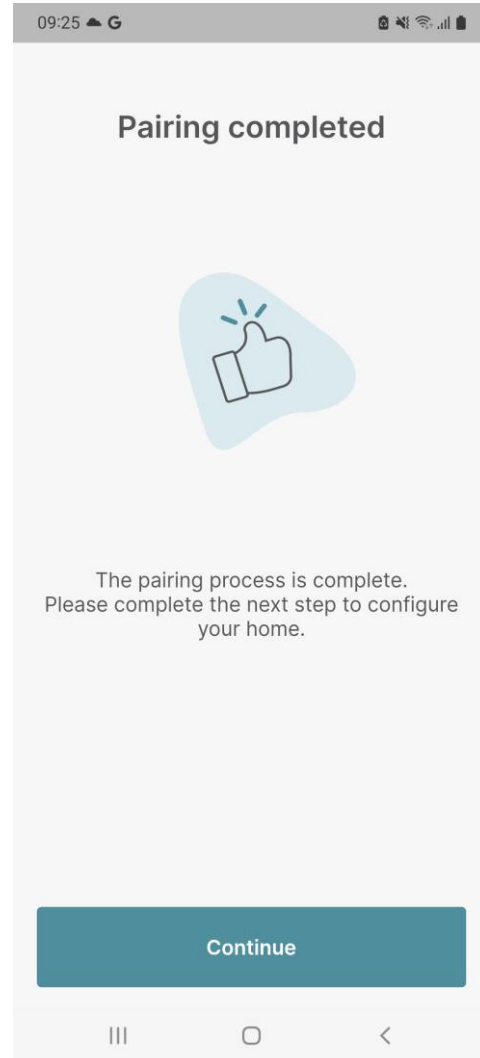
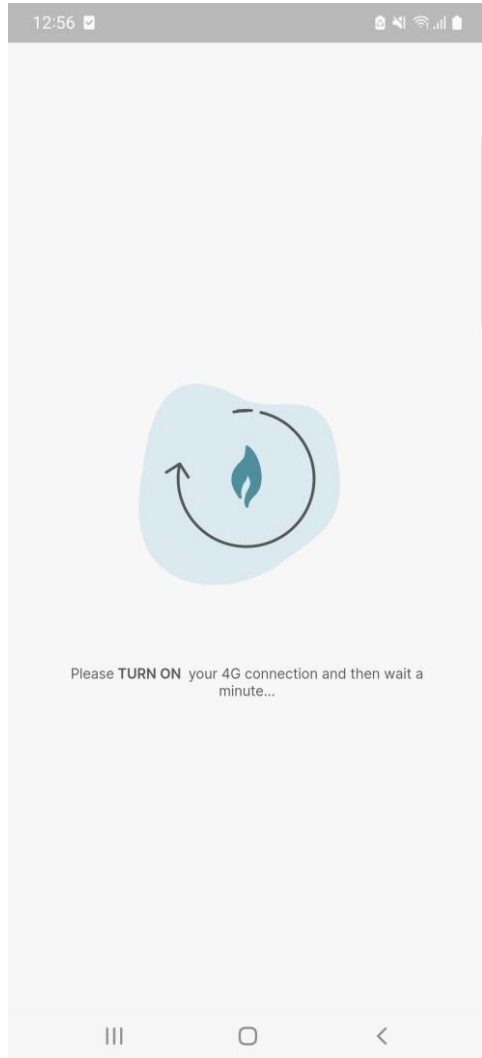
INSERT YOUR HOME WIFI CREDENTIALS



The T300 is able to recognize the WiFi networks visible in the home. Select your network and enter your password.

The T300 starts the automatic recognition procedure with the Cloud to complete the installation after clicking on «Continue»

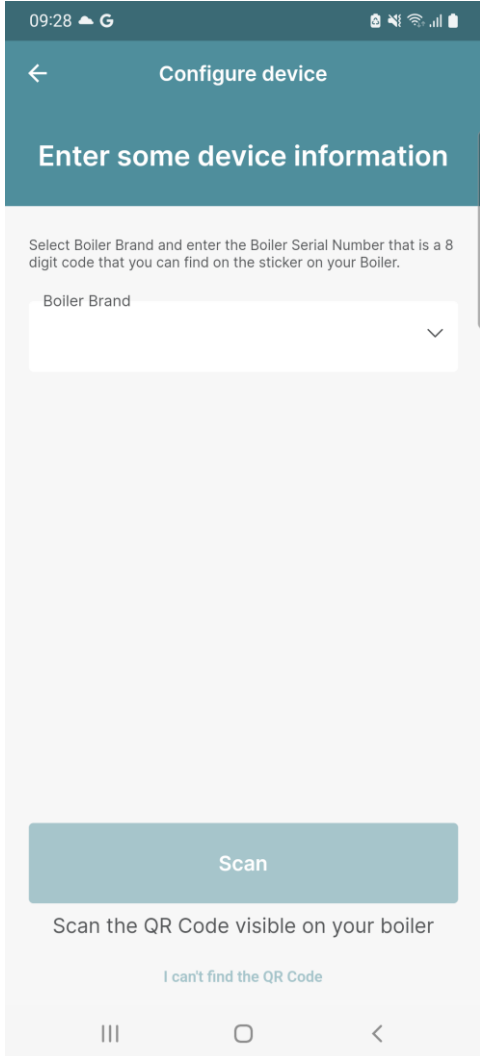
COMPLETE THE CONFIGURATION



La procedura di riconoscimento con il Cloud può durare fino a 2 minuti, una volta completata l'APP mostra un messaggio di completamento ed è possibile proseguire con la configurazione dei dispositivi connessi al T300

The alignment procedure with the Cloud can last up to 2 minutes, once finished the APP shows a message "Pairing completed" and it is possible to continue with the configuration of the devices connected to the T300

BOILER CONFIGURATION



09:28

Configure device

Enter some device information

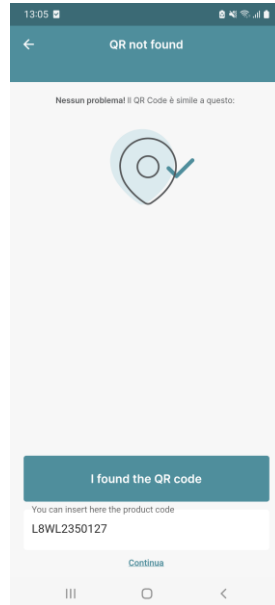
Select Boiler Brand and enter the Boiler Serial Number that is a 8 digit code that you can find on the sticker on your Boiler.

Boiler Brand

Scan

Scan the QR Code visible on your boiler

[I can't find the QR Code](#)



13:05

QR not found

Nessun problema! Il QR Code è simile a questo:

I found the QR code

You can insert here the product code

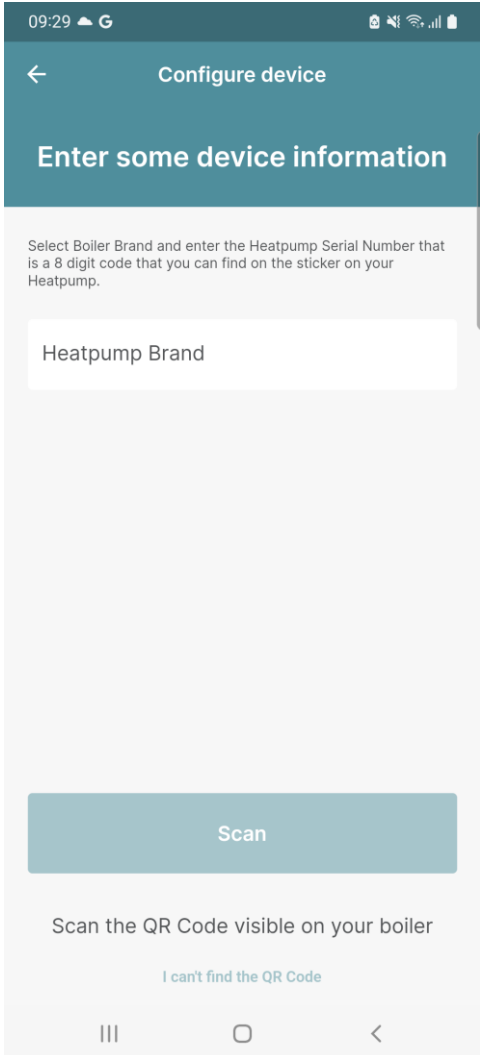
L8WL2350127

Continua

The configuration of the boiler involves first inserting the brand and then inserting the serial number via Qrcode using the smartphone camera.

If the boiler is not present, these screens are not shown

HEAT PUMP CONFIGURATION



09:29

← Configure device

Enter some device information

Select Boiler Brand and enter the Heatpump Serial Number that is a 8 digit code that you can find on the sticker on your Heatpump.

Heatpump Brand

Scan

Scan the QR Code visible on your boiler

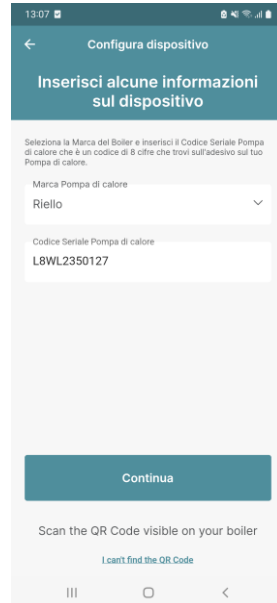
[I can't find the QR Code](#)



13:05

← Scan the Qr Code

Cancella



13:07

← Configura dispositivo

Inserisci alcune informazioni sul dispositivo

Seleziona la Marca del Boiler e inserisci il Codice Seriale Pompa di calore che è un codice di 8 cifre che trovi sull'adesivo sul tuo Pompa di calore.

Marca Pompa di calore

Riello

Codice Seriale Pompa di calore

L8WL2350127

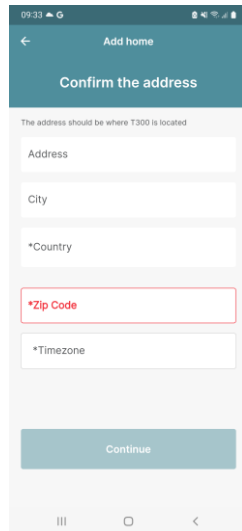
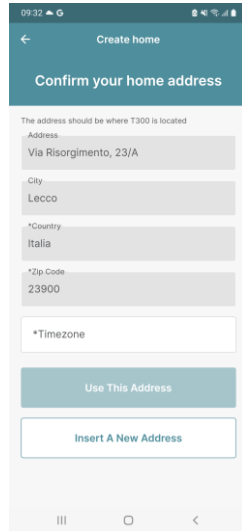
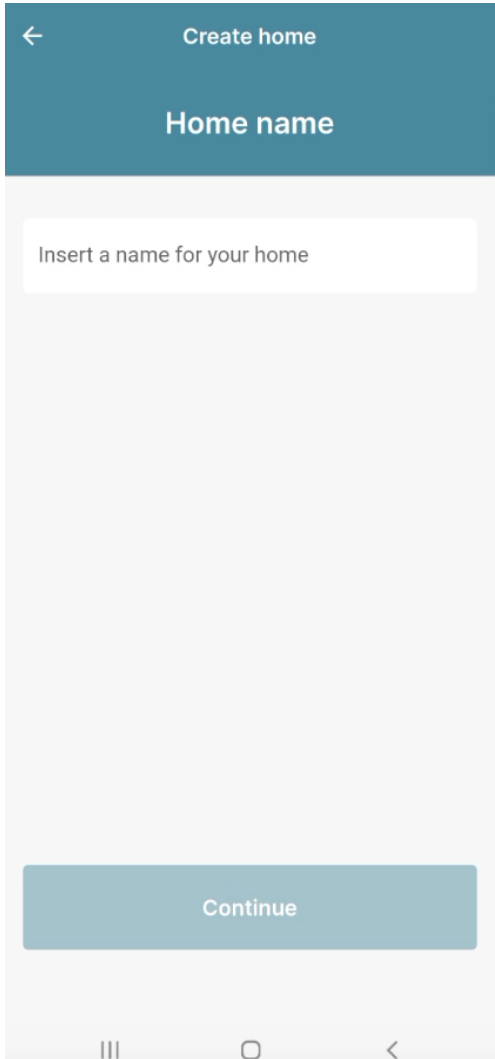
Continua

Scan the QR Code visible on your boiler

[I can't find the QR Code](#)

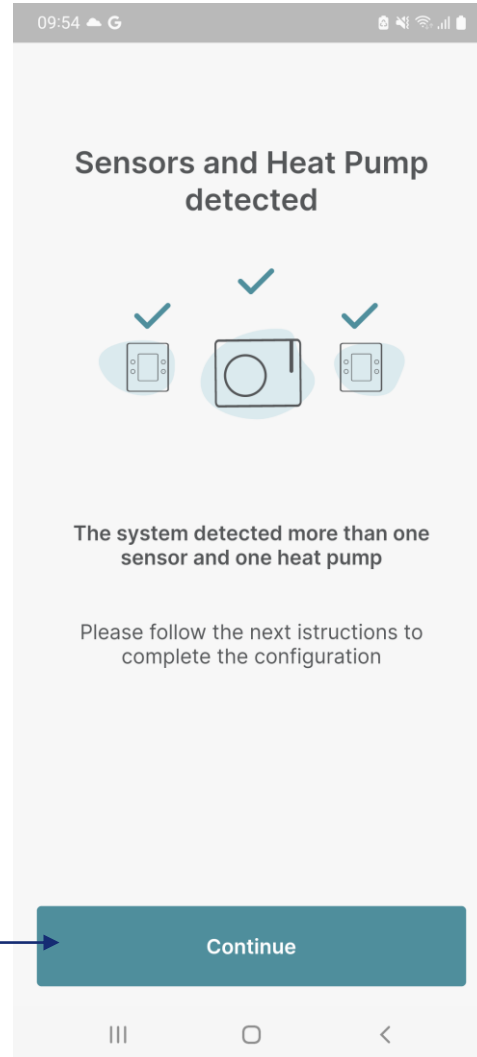
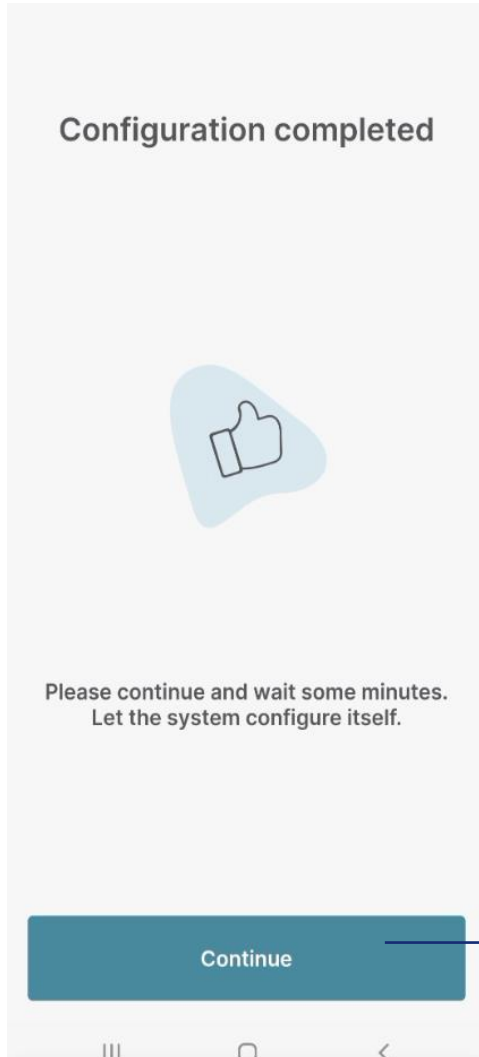
The configuration of the heat pump involves first inserting the brand and then inserting the serial number via Qrcode using the smartphone camera.

If the heat pump is not present, these screens are not shown



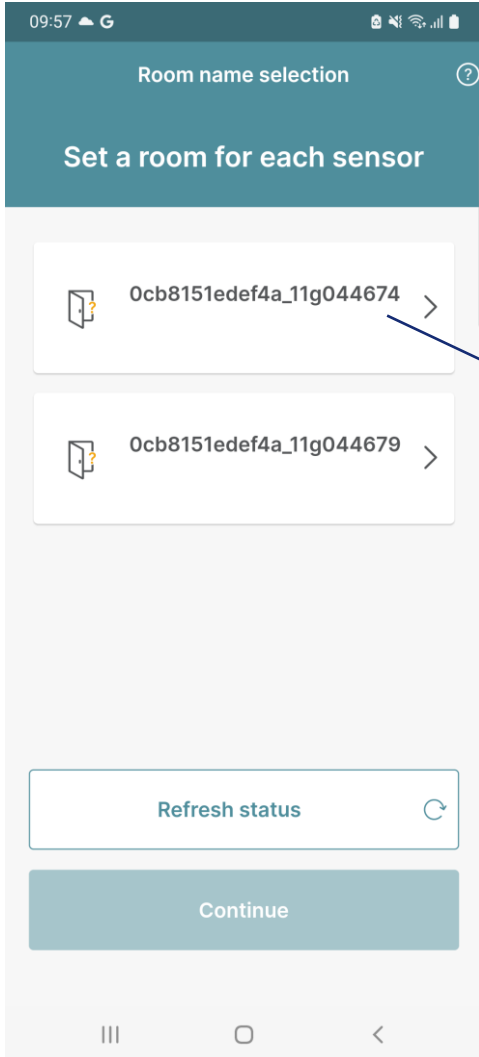
The home creation requires first entering a name and then the address by clicking on the «Continue» button. The address can be entered automatically via geolocation or you can click on "enter a new address" and manually fill in all the fields requested

T200 CONFIGURATION (1)



After the home creation, the system checks how many T220 / T300 slave are connected to the T300 master

T200 CONFIGURATION (2)



09:57

Room name selection

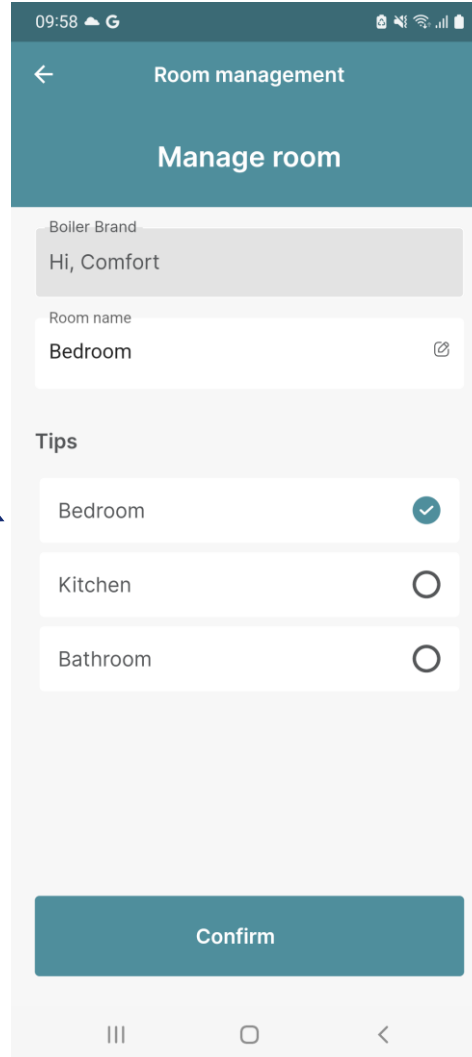
Set a room for each sensor

0cb8151edef4a_11g044674

0cb8151edef4a_11g044679

Refresh status

Continue



09:58

Room management

Manage room

Boiler Brand

Hi, Comfort

Room name

Bedroom

Tips

Bedroom ☒

Kitchen ☐

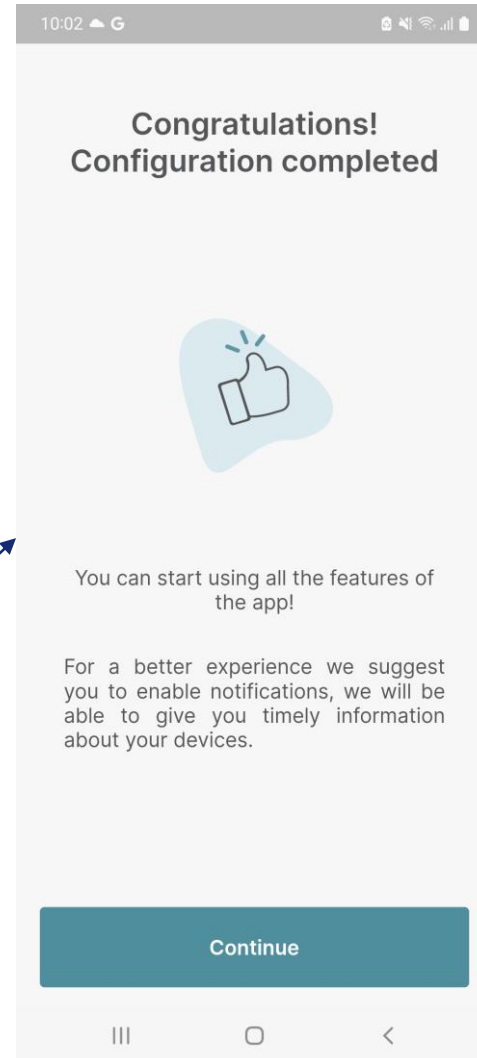
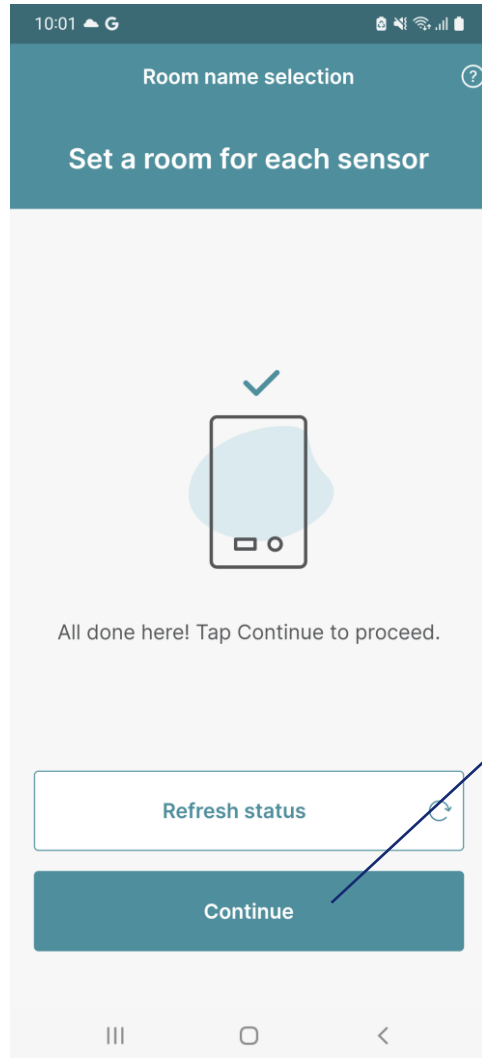
Bathroom ☐

Confirm

Select the first T200 from the list of them to associate it with the room in which it is installed. Insertion can be done manually or using predefined suggestions.

Repeat the operation for each T200 until the screen is blank.

PROVISIONING CONCLUSION



When the T200 list is empty, the «Continue» button is enabled. A conclusion message informs you that the procedure was completed successfully. At this point the home screen appears and the T300 automatically downloads updates if available. Wait at least 10 minutes before using the APP to allow correct synchronization between the Cloud device.